E-01345A-13-0248

ARIZONA CORPORATION COM



UTILITY COMPLAINT FORM

Investigator: Tom Davis

Priority: Respond Within Five Days

Opinion

No. 2015 - 121920

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

James and Elizabeth

Geis

Account Name:

James and Elizabeth Geis

Street: City:

Glendale

State:

ΑZ

Zip: 85310

Date: 4/14/2015

Z

Work: (000) 000-0000

CBR:

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

ORIGINAL

Nature of Complaint:

OPPOSED

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ELECTRIC

We received the email below from APS. We strongly disagree with any solar users being singled out for a rate increase. Their "argument" of "solar fair use" is ridiculous!

Dear Liz Geis.

We want to keep you up to date with the latest information regarding your electric service.

We recently filed a proposal with the Arizona Corporation Commission to adjust the current monthly grid access charge for customers with rooftop solar. As a grandfathered customer, you do not pay this charge. But for new rooftop solar customers, the charge would be approximately \$21 per month.

Our proposal states that existing rooftop solar customers, like you, would not be impacted by this change.

If you'd like to review the proposal in full, please visit azenergyfuture.com. Or, if you have questions, please call our Green Team a

We sincerely thank you for your continued commitment to a sustainable solar future.

Sincerely,

Stacy Derstine **Chief Customer Officer** *End of Complaint*

Utilities' Response:

Arizona Corporation Commission DOCKETED

APR 1 4 2015

DOCKETED BY

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

4/14/15: Entered for the record and docketed *End of Comments*

Date Completed: 4/14/2015

Opinion No. 2015 - 121920